

HOSPITAL HEALTHCARE UPDATE REPORT

Presented to the JCC-SFGH on September 23, 2014

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1. Upcoming Changes at the SFBHC

San Francisco General Hospital (SFGH) submitted a formal written request to The California Department of Public Health (CA DPH) to permanently remove the fifty nine (59) skilled nursing beds located on the second floor of the Behavioral Health Center (SFBHC) from its license. The beds were placed in suspension in August 2013. The organization is now waiting for an official response from CA DPH to this request.

The San Francisco Department of Public Health, in collaboration with SFGH and Community Behavioral Health Services (CBHS) has recently been approved to open a new Residential Care for the Elderly program, to be located on the second floor of the SFBHC. This program will provide stable housing, care and supervision for the chronic mentally ill clients who are residents of San Francisco and who are over the age of 60. This program is licensed by the California Department of Social Services.

2. SFGH Recognized for Reduction in Harm Events

The America's Essential Hospitals (formerly NAPH) Engagement Network (EHEN) completed their third SFGH site visit on September 10, 2014. It was another very positive visit with this organization. Since July 2012, SFGH has had 138 fewer harm events than expected based on the performance of all EHEN participants.

This positively affected our patients and contributed significantly to our financial bottom line. It is estimated that the fewer incidents of harm saved SFGH \$1,960,200. In addition, SFGH was provided with a monetary incentive of \$14,000 for our efforts in reducing these hospital acquired conditions.

SFGH is sending 10 staff members to the America's Essential Hospital Sustainability Summit in Chicago on November 10, 2014. It will be the first time in three years all the

EHEN's participants will meet together to work on strategies to sustain the gains that have been made.

3. Reducing Fire Risk Behind the SFBHC

In response to multiple fires started in the homeless encampment area (area belongs to Caltrans) behind the San Francisco Behavioral Center, San Francisco General Hospital has partnered with the San Francisco Sheriff's Department (SFSD), the California Department of Transportation (Caltrans), The San Francisco Fire Department (SFFD), and the DPH Homeless Outreach Team (SFHOT) in taking proactive efforts to reduce the occurrences of these incidents. Efforts include:

- Caltrans regularly cleaning up the area
- Repairing existing fence - existing fence is not adequate, looking at new, higher and stronger fence
- SFHOT, with SFSD support, doing walk-throughs of the area at night (escorted by Sheriffs), referring those in the encampment to services
- Removal of trees - exploring with Caltrans the possibility of removing some of the trees
- Lighting - SFGH exploring the possibility of installing lights on SFGH property to deter campers at night and to improve safety for the Sheriff's staff who now routinely patrol the area

4. Hospital Safety and Security Improvements Update

A table listing key findings, recommendations and improvements to date related to hospital safety and security is attached. The listing is a compilation of findings and recommendations from the Center of Medicare and Medicaid Services Validation Survey (October 2013) the University of California, San Francisco Independent Review (March 2014) and the San Francisco Sheriff's Department Corrective Action Plan (November 2013).

5. Patient Flow Reports for August 2014

A series of charts depicting changes in the average daily census is attached.

6. Salary Variance to Budget by Pay Period Report

A graph depicting SFGH's salary variance between actual and budgeted by pay period is attached.